
HW/SW COMPATIBILITY and REQUIREMENTS

Operating System Requirements

FLEETMATE is designed to run in a Microsoft Windows operating system environment. FLEETMATE is compatible with all versions of Windows from Windows XP SP-3 forward, including Windows 10 and Windows Server 2019.

If running FLEETMATE over the cloud, your host server will need to be running Windows Server 2012 R2 or later. Your connected device (Windows PC, Macbook Pro, iPad, etc.) will need to be running Windows, Apple MacOS, or Apple iOS with the Microsoft RDP Client software installed.

Computer Hardware Requirements

Your PC should offer the following equipment and features:

- 1.5 GHz CPU (*or faster*)
- 4Gb of RAM
- 100 Mb Free Disk Space
- Laser or Ink Jet Printer
- 1280 x 720 Display Resolution
- File Server (*network environment only*)

If you wish to utilize the barcode features in FLEETMATE, you will need the following:

- Barcode scanner
- Barcode printer
- Barcode font

You can store your FLEETMATE database file on a network file server for simultaneous, multi-user access. The file server should offer 500Mb of free disk space to accommodate database growth. Each PC will need a 100mbps (or faster) hardwired network connection. If you need remote connectivity to run FLEETMATE from various remote offices, FLEETMATE is compatible with Windows Terminal Services. Please contact your IT staff to check for the availability of RDP connectivity. Refer to the FLEETMATE Installation Guide for additional information.

The built-in email features in FLEETMATE require an Internet connection. You will also need to know your SMTP Server Name, Port No, and account credentials in order to transmit email from within FLEETMATE.

THANK YOU for your interest in FLEETMATE. For additional assistance, please write or call.

E-Mail: support@FLEETMATE.com

Phone: 410-282-3603 weekdays 9:00 AM to 5:00 PM U.S. Eastern Time