

TECHNICAL REQUIREMENTS

Overview

FLEETMATE is designed to run in a Microsoft® Windows operating system environment. It is compatible with all versions of Windows from Windows 7 forward. FLEETMATE will run on both 32-bit and 64-bit machines.

A Microsoft JET database is included with FLEETMATE. Nothing additional is required.

If you have a license for SQL Server 2012 or later, you can opt to store your data in a SQL Server database. FLEETMATE includes a database creation script. You will need to consult with your Database Administrator (DBA) for additional information.

If running FLEETMATE in the cloud, your host server will need to be running Windows Server 2012 R2 or later. Your connected device (Windows PC, Macbook Pro, etc.) will need to be running Windows or OS X with the Microsoft RDP Client software installed.

E-Mail and SMS Features and Requirements

FLEETMATE offers email functionality. Reports, work orders, invoices, and PM reminders can all be transmitted to various recipients as PDF attachments. To utilize the email features, you will need an active Internet connection.

FLEETMATE will send SMS text messages for PM reminders. To utilize the SMS text message features, you will need an active Internet connection.

If using a gmail account, set your gmail account to support *third-part applications*.

FLEETMATE uses secure mail, so your mail server should be setup to support TLS (STARTTLS) enabled connections. SMTP Port 587 is recommended.

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PC Technical Requirements

The specifications below are for an end-user PC.

- ❖ A Windows compatible PC w/CPU running @ 1.5 GHz or faster.
- ❖ Windows® 7, 8, 10 or 11 (*or later*).
- ❖ 4 Gb Random Access Memory (*more is better*).
- ❖ 1280 x 720 Video Resolution – *Standard 4:3 or 16:9 Aspect Ratio*.
- ❖ 200 Mb Free Disk Space.
- ❖ An Inkjet or Laser Printer.

File Server Technical Requirements

The specifications below are for a file server that will be used to store a FLEETMATE JET database file in a networked office environment.

- ❖ A Windows compatible PC w/CPU running @ 2.0 GHz or faster.
- ❖ Windows® 10 (*or later*) or Windows Server 2012 R2 (*or later*).
- ❖ 8 Gb Random Access Memory.
- ❖ 1280 x 720 Video Resolution.
- ❖ 500 Mb Free Disk Space.
- ❖ An Inkjet or Laser Printer.
- ❖ A 1Gbps (*or faster*) NIC (network interface card).

Barcode Requirements

The specifications below are *only* required if you plan to use barcode technology with FLEETMATE. Barcode fonts, printers, and scanners must be purchased separately.

- ❖ A Commercial Grade Linear 1D Barcode Font.
- ❖ Barcode Printer.
- ❖ Barcode Scanner.
- ❖ Refer to https://www.fleetmate.com/guides/17-Barcode_Features.pdf for additional Information.

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Networking, Cloud and Database Options

- ❖ In a Local Area Network (LAN) environment, a 100 Mbps (*faster is better*) *hardwired* network connection to each end-user PC will be required. Using a wireless 802.11x Wi-Fi connection to your FLEETMATE JET database is **not** supported. For remote wide-area network connections, FLEETMATE is compatible with Windows Remote Desktop Services.
- ❖ For a *Cloud* installation running FLEETMATE via RDP at the client, use Windows Server 2012 R2 (*or later*). A wireless client connection is supported.
- ❖ FLEETMATE is compatible with Microsoft SQL Server 2012 (*or later*) for data storage. Data migration software is included.
(*Microsoft SQL Server license must be purchased separately*)

If you have questions or need additional information, please send your questions to **support@fleetmate.com** or phone us at the number below.

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Weekdays 9:00 AM to 5:00 PM U.S. Eastern Time (except Company Holidays)

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FLEETMATE Product Info: <https://www.fleetmate.com>