
HW/SW COMPATIBILITY and REQUIREMENTS

Overview

FLEETMATE is designed to run in a Microsoft Windows operating system environment. FLEETMATE is compatible with all versions of Windows from Windows 7 forward, including Windows 10 and Windows Server 2019.

FLEETMATE will run on both 32-bit and 64-bit computers.

A Microsoft JET database is included with FLEETMATE. Nothing additional is required.

If you have a license for Microsoft SQL Server 2008 R2 or later, you can opt to store your data in a SQL Server database. FLEETMATE includes a database creation script. You will need to consult with your Database Administrator (DBA) for additional information and assistance.

If running FLEETMATE over the cloud, your host server will need to be running Windows Server 2012 R2 or later. Your connected device (Windows PC, Macbook Pro, etc.) will need the Microsoft RDP Client software installed.

E-Mail Features and Requirements

Reports, work orders, invoices, and PM reminders can all be transmitted to various email recipients as PDF attachments. FLEETMATE can be thought of as a Mail Transfer Agent (MTA) that transmits mail via Simple Mail Transfer Protocol (SMTP). FLEETMATE does not receive mail. To utilize the email features in FLEETMATE, you will need to have an active Internet connection. Multi-factor authentication is not supported.

FLEETMATE has been designed to support authentication and secure mail connections. The software will also automatically use Extended SMTP whenever authentication is required. SMTP Port 587 with TLS/STARTTLS is generally recommended. If using Port 465, you will typically need to activate the Implicit SSL option.

Refer to the Mail tab on the Options | Preferences... dialog to access your mail settings.

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Basic Minimum Technical Requirements

- ❖ A Windows compatible PC w/CPU running @ 1.0GHz or faster
- ❖ Windows® 7, 8, or 10 or Windows Server 2012 R2 or later
- ❖ 2 Gb Random Access Memory (*more is better*)
- ❖ 1280 x 720 Video Resolution
- ❖ 100 Mb Free Disk Space
- ❖ An Inkjet or Laser Printer

Barcode Options

- ❖ Barcode Font, Printer, and Scanner (*only if you want to scan/print barcodes*)
(*barcode fonts, printers, and scanners must be purchased separately*)

Networking, Cloud and Database Options

- ❖ In a Local Area Network environment, a 100 Mbps (*or faster*) hardwired network connection will be required. For wide-area networking, FLEETMATE is compatible with Windows Remote Desktop Services
- ❖ For a *Cloud* installation running via RDP at the client, use Windows Server 2012 R2 or later, including Server 2019.
- ❖ FLEETMATE is compatible with Microsoft SQL Server 2008 R2 (*or later*) for data storage. Data migration software is included.
(*A Microsoft SQL Server license must be purchased separately*)

If you have questions or need additional information, please send your questions to **support@fleetmate.com** or phone us at the number below.

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